

SOCIAL MEDIA & IT ADMINISTRATION & TRAINING PROJECT

LADPP

Luz Ramos Rubio 2023

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SOCIAL MEDIA & IT ADMINISTRATION & TRAINING PROJECT

ABOUT THE PROJECT

To deliver digital Services, IT, and social media support and training. To help individuals access services or training support while keeping them informed about the organisation's services and activities. To support disabled, elderly, and vulnerable users and the community through digital technology. The project will break down digital barriers so service users will be less at risk of isolation and loneliness. T

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HISTORY

The project comes as a result of our organisation adapting and becoming more resilient in the Covid-19 pandemic. Those with little or no digital skills were the most at risk of isolation and loneliness in the lockdowns and as more and more services remain digital rather than in person, our project will help people stay connected with their community and neighborhood around them. It will work to ensure that people are not excluded from essential services. In addition, our organisation will be more prepared to respond to any future challenges the sector may face. The project will enable our service users, staff, volunteers, and management committee to build strong relationships and networks within this community and in the wider community, with other organisations and services.



Don't get smartphone 10%



language barrier



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PROJECT AREAS

SOCIAL MEDIA ADN WEBSITE

Create content for our 7 social media platforms

IT SUPPORT AND MEMBERSHIP

maintenance of all the computers of the organization, training and help for the users and workers of ladpp.

Update and control the date base of our membership in LADPP

03 DIGITALIZATE

digital independence with your smartphone workshop

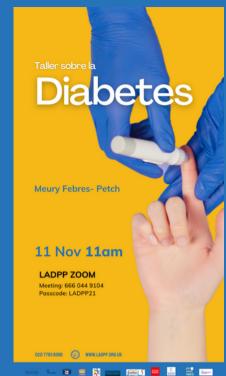


LADPP SOCIAL MEDIA

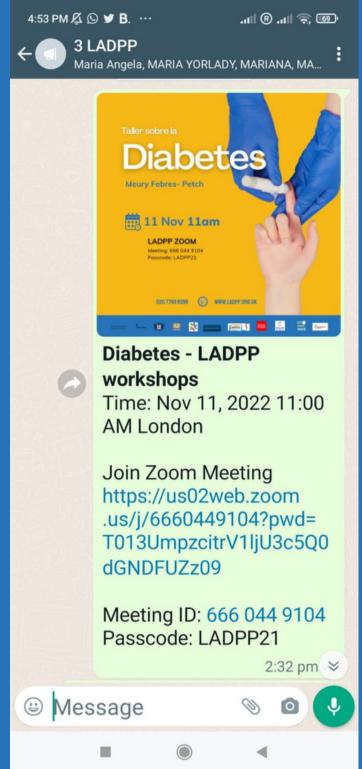
Our organization is present in whatsapp, youtube, facebook, instagram, twitter, linkedin, google my business, youtube, tiktok and our website.

I created content for all that platforms and answered the question



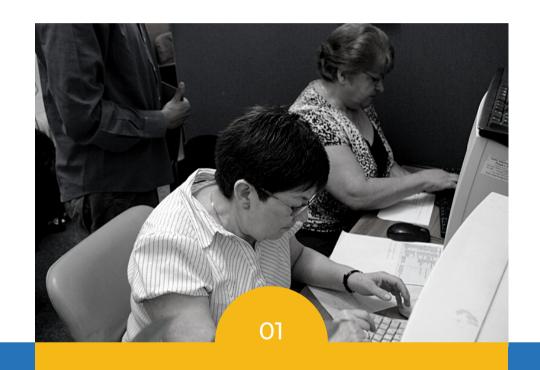




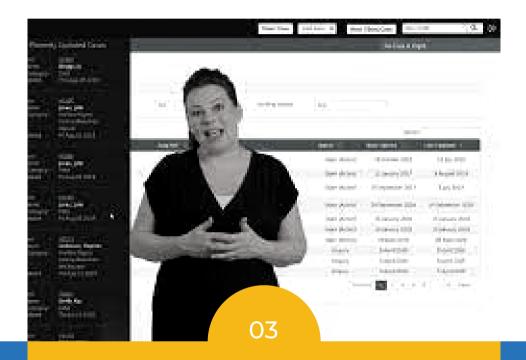




IT SUPPORT







VOLUNTEERS

Coordinate the volunteers who help us in the maintenance of this

IT SUPPORT

i am monitoring and maintaining the computer systems and networks within an organisation in a technical support role.

IT TRAININGS

design and give personalized training for my co-workers in the new software and digital tools that we use in the office



DIGITAL INDEPENDENCE WITH YOUR SMARTPHONE WORKSHOP

DIGITALIZATE

The course was created after seeing the need in our users to learn basic digital skills in order to have independence in this city. 10% do not have smart phones, 50% only use whatsapp and calls, 90% depended on their children, neighbors and relatives to be able to configure their mobile

2022

The course begins in February 2022 and more than 500 people attended the different face-toface or online workshops











DIGITALIZATE 2023

JAN 23 CLASS ATTENDANCE 23 IN LADPP OFFICE 24 ONLINE

4 DIGITALIZATE CLASSES

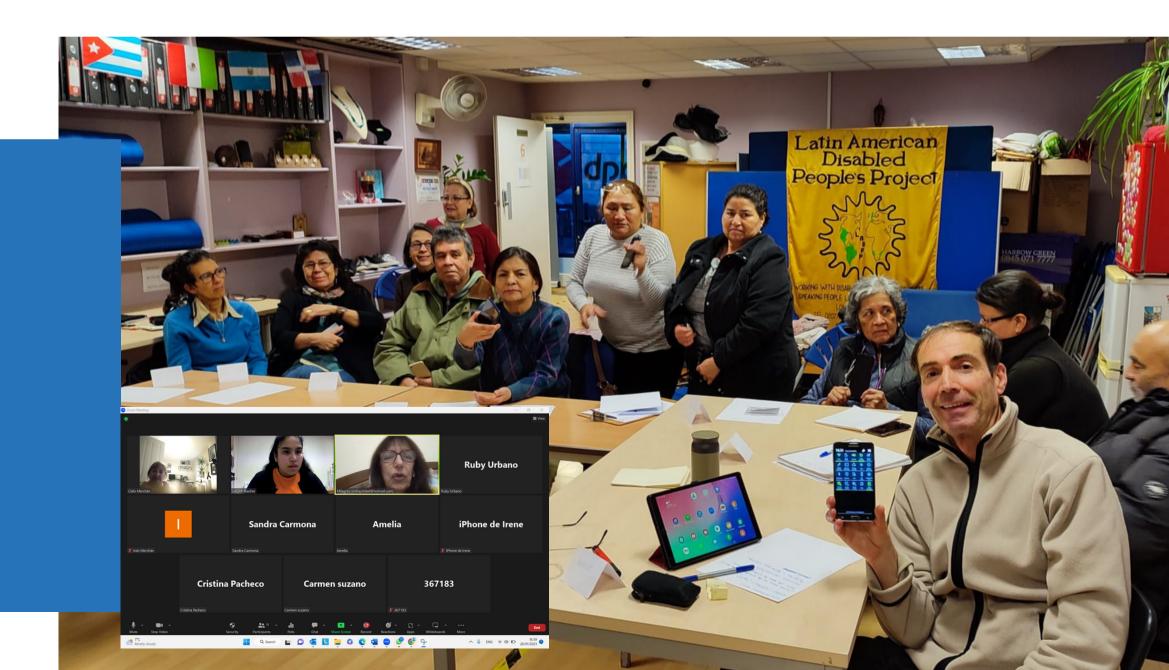
Entry level

- Wednesdays 3pm (LADPP office)
- Thursdays 3pm (onlines)

Level 1

- Wednesdays 4 pm (LADPP office)
- Thursdays 4pm (onlines)

Thanks to the great reception of the users to the course. This year 2023 we have redesigned the classes and adapted to the new attendees following the national standards for essential digital skills of the education department





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THANKYOU FOR YOUR ATTENTION

My goal is to continue helping the largest number of people in the Spanish and Portuguese speaking community in London. I think the digitization of our older adults is very important



Luz Ramos Rubio socialmedia@ladpp.org.uk

